OUTREACH DURING A PANDEMIC

MINNESOTA STATE LAW LIBRARY
ABOUT THE STATE LAW LIBRARY

- Located in St. Paul, MN
- Part of Minnesota Supreme Court
- Staff of 15 (11 librarians, 4 paraprofessionals)
- Oldest continuously operating library in Minnesota
- Second largest legal collection in Minnesota
MSLL RESPONSE TO COVID-19

- March 19 – June 15, 2020 – MSLL closed to the public, remote services only
  - CLEs and clinics transitioned to remote participation only
  - Public Library Outreach program suspended
- June 15 – November 30, 2020 – open by appointment only for legal research (but encouraged remote services)
- November 30, 2020 – present – remote services only, except under very limited circumstances
- Court staff and judges working in the Minnesota Judicial Center have had continuous access to the library throughout the pandemic
PANDEMIC OUTREACH TO LAW CLERKS
PANDEMIC OUTREACH TO ATTORNEYS
SERVICES FOR ATTORNEYS

- Circulation by mail and curbside pickup
- Expanded document delivery
- CLE webinars, including Legal Research Series
- Focus on electronic/free resources for attorneys who may not have access to a law library or the other research tools they are used to
PANDEMIC OUTREACH TO THE PUBLIC
BEFORE THE PANDEMIC

- Public Library Visits
- In person clinics
  - Appeals Self-Help Clinic
  - Unemployment Appeal Clinic
- Appeals help
  - Print resources
  - Forms packets
  - Librarian help
- Both clinics are now remote-only
- Documents are provided to attorneys in Box
- Online intake through Calendly allows staff to screen patrons and provide resources for attorneys
Two new videos for appeals:
- Informal Appellate Briefs: https://youtu.be/Ofmv739Cjvg
- Unemployment Appeal Forms: https://youtu.be/WDBFRCD4b4c
COURT FORMS

- Appellate Forms
  - Preprinted packets available in building lobby
  - Copier/scanner moved from library to lobby for people needing to make copies to file their appeal
- Forms by Mail
LEGAL KIOSKS

- CARES Act Funding received by Legal Services State Support
- Legal aid and community partners collaborate to provide access to kiosks
- https://www.legalkiosk.org
QUESTIONS?

Website:  mn.gov/law-library/

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